

# SCHOOL STAKEHOLDER SATISFACTION SURVEY FORM

## BACKGROUND

Our school will like to request you to participate in the STAKEHOLDER SATISFACTION SURVEY which is aimed to assist our school to improve our school community. Please take a moment to share your thoughts on the following aspects of our school. The survey covers areas of environment, communication, academic, extracurriculum. We value your opinion and feedback.

**SURVEY PURPOSE:** is to identify improvement opportunities and monitor customer satisfaction.

## 1. STAKEHOLDER INFORMATION

### ROLE:

Parents  Learner  Teacher/Staff  Community Member  Other (specify) \_\_\_\_\_

### GRADE LEVEL:

\*Gr RR - R  \*Gr 1 - 3  \*Gr 4 - 7  \*Gr 8 - 9  \*Gr 10 - 12  \*Not Applicable

## 2. SCHOOL ENVIRONMENT

2.1

How satisfied are you with the overall environment of the school?

\*Very satisfied  \*Satisfied  \*Neutral  \*Dissatisfied  \*Very dissatisfied

2.2

How would you rate the cleanliness and maintenance of the school facility?

\*Excellent  \*Good  \*Fair  \*Poor  \*Very poor

2.3

How effective is the school communication with stakeholders?

\*Very effective  \*Fair  \*Neutral  \*Ineffective  \*Very ineffective

2.4

How satisfied are you with the frequency of updates you receive from school?

\*Very satisfied  \*Satisfied  \*Neutral  \*Dissatisfied  \*Very dissatisfied

2.5

How would you rate the quality education provided by school?

\*Very satisfied  \*Satisfied  \*Neutral  \*Dissatisfied  \*Very dissatisfied

## FOR OFFICE USE ONLY

Online survey  Paper survey  Telephonic survey  On-on-One Interview survey

Date:  Time  Call duration

Agent name:  Qualitative

Agent signature: \_\_\_\_\_ Quantitative

Survey Results

**NOTE:** The Survey Purpose should be clearly shared with respondents, so they know how the information they give will be used.